

GRIEVANCE / COMPLAINT

REDRESSAL COMMITTEE 2025-26

As per CBSE guidelines, the Grievance Redressal Committee of Gnanodhaya International School has been constituted to address complaints and ensure a safe and supportive environment for students.

The Committee's Primary objectives are to :

- Promote cordial student-teacher relationships
- Encourage students to raise concerns without fear
- Ensure timely and confidential resolutions of complaints
- Uphold discipline and zero tolerance towards ragging/harassment

The following members constitute the Grievance Redressal Committee for 2025-26

Sl.No	NAME OF THE MEMBER	DESIGNATION
1.	SHOBHA . B . L	PRINCIPAL
2.	JAGADISH . L	ADVOCATE
3.	REENA ARATHI . A	Co-ordinator [Primary]
4.	LAKSHMI	TEACHER
5.	PALLAVI . S	Co-ordinator [Kindergarten]
6.	ASHA	PARENT
7.	CHANDRASHEKAR	PARENT
8.	MEENAKSHI	STUDENT [Grade 7]
9.	HEMIANTH	STUDENT [Grade 6]
10.		

Sl. No Date of Complaint Name of Complainant Class

1. 18/6/25 Meenakshi

1. Shree 8. MEENAKSHI

2. 9. Henth

3. Rana

4. Lakshmi

5. Pallavi S

6. Asha

7. Chetkar

Nature of Complaint Action Taken Remarks/Status Committee's Head's Signature

Bullying in the class by calling him bad names, Hiding his belongings and making fun of him

1. The committee met Meenakshi

privately to hear his side

2. They also spoke to Suman Gowda

classmates and other teachers to verify facts

3. Counselling session held: Suman Gowda

was counseled about the impact of bullying and given a warning.

4. Meenakshi was given emotional support through the school counselor to rebuild confidence

5. Both student's parents were invited to discuss the matter.

6. Suman Gowda was assigned to write an apology letter

7. Teachers were asked to keep a watch during breaks and free periods

8. Suman Gowda apologizes and improved his behaviour.

The case was Resolved

Sl-No	Date of Complaint	Name of Complainant	Class	Nature of the Complaint
2	16/5/25	Parent of Ullas	IV	Vehicle parking issue. Parent reported insufficient parking space near school gate causing congestion

Action Taken	Remarks / Status	Committee Head's Signature
1. Complaint received and recorded in grievance register.	complaint acknowledged	
2. Discussed with security staff and transport in-charge	Parking regulation plan prepared	
3. Designated parking areas and informed parents	Parents were informed via circulars	
4. Security instructed to monitor parking during school hours	Issue resolved	
1. Shashi	8. MEENAKSHI	
	9. Hetti	
2. Panner		
4. Lakshmi		
5. Pallavi S		
6. Asha		
7. Chellabhar		

Sr.No	Date of Complaint	Name of Complainant	Class	Nature of the Complaint
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3 25/8/25 Parent of Charvi II Bus delay :
parent reported that the school bus has been arriving 20 minutes late for 5 consecutive days

Action Taken	Remarks / Status	Committee Head's Signature
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1. Complaint received and noted in grievance Record. The problem was resolved
2. Principal discussed with Transport-in charge. & Continuous Monitoring was planned
3. Driver counselled and instructed to follow Timings strictly.
4. Timing Monitored and corrected

Principal
[Signature]
Gnanodaya International School

1. *[Signature]*
2. *[Signature]*
3. *[Signature]*
4. *[Signature]*
5. *[Signature]*
6. Asha.
7. Chidambaram.
8. MEENAKSHI.
9. *[Signature]*